

## **Terms and Conditions**

These Terms & Conditions apply to the Pizza Workshop Pizza Society and govern the relationship between Pizza Workshop whose registered address is at The Coach House 18 Sutherland Place Clifton, Bristol, BS8 2TZ ("we" or "us") and you, the member of the Pizza Workshop Pizza Society.

Please read these Terms & Conditions carefully. Use of your Pizza Society Card will constitute your acceptance of these Terms & Conditions. If there is anything you do not understand, please contact Pizza Workshop by email at [info@pizzaworkshop.co.uk](mailto:info@pizzaworkshop.co.uk).

The Pizza Society card enables you to collect points on qualifying food purchases in Pizza Workshop and to redeem those points at a Pizza Workshop restaurant.

### **1. Obtaining your Pizza Society card**

Cards are available at Pizza Workshop Restaurants. You must be aged 18 or over and resident in the UK to join the Pizza Society. Your Pizza Society card is issued by us and remains our property.

### **2. Activating your Pizza Society Card**

A Pizza Society card can only be registered in the name of one individual. Your card will be activated at Pizza Workshop by a member of staff. You will be asked to provide your name, email address and date of birth (so that we can treat you on your birthday).

### **3. Using your Pizza Society card**

Your Pizza Society card is not a credit card, charge card or debit card. You must not use your Pizza Society card for commercial purposes. You cannot transfer your Pizza Society card, or any stored points on it, to any other person.

### **4. Collecting points**

You can start collecting points as soon as you pick up your card and present it when you make your first purchase. From this point, every time you present your card you will be able to earn points on your qualifying food purchases. You will earn one point for each complete pound spent on qualifying food purchases less any discounts, vouchers or gratuities. For points to be awarded to your account at the time of purchase, your Pizza Society card needs to be presented at the time of payment. Points can also be added up to 14 days following your purchase as described in the section 'Card Not Present' below.

Points are calculated on your total spend on food, less any gratuities, vouchers, offers or discounts.

Points will be awarded to your Pizza Society card when it is presented at point of purchase and the card can only be swiped once per transaction.

When eating in Pizza Workshop, expenditure from a maximum of 4 customers can be attributed to one Pizza Society card in a single transaction. There is no limit on takeaways.

## **5. Card Not Present**

If you forget your Pizza Society card when you visit Pizza Workshop, you can return at a later date (no more than 14 days after your meal) with your card and your receipt to have the points added. It is at the discretion of Pizza Workshop if points are awarded after a transaction has occurred.

## **6. Redeeming Points**

Points can only be collected, held and redeemed in accordance with these Terms & Conditions. Any points obtained or used outside of these Terms & Conditions will be invalid and cannot be redeemed. Points have no cash value. Redeemed points cannot be used again. Points are personal to the individual card holder and cannot be grouped with points earned by another individual and redeemed together. Points cannot be transferred to others or used for commercial purposes. We may forfeit your accrued points, and/or suspend your right to collect and/or redeem points if you are in breach of these Terms & Conditions, if we have reasonable grounds to suspect that you are engaged in fraudulent or other criminal activities relating to us or your Pizza Society Membership, or if you supply false or misleading information.

No cash alternative is available and the decision of the Restaurant Manager is final.

## **7. Expiry and Cancellation**

Your Pizza Society card does not have an expiry date. However, points are valid for a period of 24 months from the date they are collected. We reserve the right to remove any points from your Pizza Society card which is inactive for 12 months. Expired points cannot be transferred to a new card or redeemed or reinstated.

You have the right to cancel your Pizza Society membership at any time by contacting us by telephone or email or returning your card to the Pizza Workshop restaurant. If you cancel your Pizza Society card membership you will lose the right to redeem all unused points.

## **8. Loss, Theft or Damage**

In the event that you lose your Pizza Society card you will need to collect a new card from a Pizza Workshop restaurant. Failure to do so will mean your points are not awarded to your account.

## **9. Data Protection and Privacy**

When you register with the Pizza Society, you will be asked to provide certain personal information, including your name, email address and date of birth. We collect the details provided by you on registration together with information we learn about you from your use of the Pizza Society and your visits to our restaurant. We also collect information about the transactions you undertake.

We are committed to maintaining the security of your personal information in accordance with the requirements of the Data Protection Act and will take all reasonable steps to ensure that your personal data is kept secure against unauthorised

access, loss, disclosure or destruction.

We will contact you from time to time in relation to Pizza Society. We will do so in accordance with the contact methods provided when you registered your Pizza Society card.

#### **10. Liability of Pizza Workshop**

Pizza Workshop shall not be held liable for any default resulting directly or indirectly from any cause beyond our reasonable control, including but not limited to, failure of network services and/or failure of data processing systems. Pizza Workshop shall not be held liable for any loss or damage suffered or incurred by you as a consequence of your participation in the Pizza Society save where such loss or damage is caused by our fault or negligence. We shall not be liable for any indirect or consequential losses howsoever caused. The exclusions and limitations in these Terms and Conditions shall not apply to exclude or limit any liability that cannot be excluded or limited under applicable law.

#### **11. Variation**

We reserve the right to amend or waive any provision of these Terms & Conditions from time to time and at any time, or to close the Pizza Society on reasonable notice. Any changes to these Terms and Conditions will be available at [www.pizzaworkshop.co.uk](http://www.pizzaworkshop.co.uk). Accordingly, you should visit this page from time to time to check whether there have been any amendments to these Terms and Conditions.

The Terms & Conditions applicable to the use of the S Pizza Society will at all times be the current version of the Terms & Conditions published on the Pizza Workshop website ([www.pizzaworkshop.co.uk](http://www.pizzaworkshop.co.uk)) and your continued use of the Pizza Society shall constitute your acceptance of the current version of these Terms & Conditions.